

Competence Centre Nursing Support

The Competence Centre Nursing Support provides specialist support and an overview of domestic services at:

<https://www.pflegeunterstuetzung-berlin.de>

→Entlastung im Haushalt

If you have any questions, please contact us:

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In the Selko e. V. project association – the umbrella organisation of the Berlin self-help contact points

selko»

Supported by the Senate Administration for Health, Nursing and Equal Opportunities, by the regional associations of the nursing care insurance funds in Berlin and the Association of Private Health Insurance Companies (Verband der privaten Krankenversicherungen e. V.).

Senatsverwaltung
für Gesundheit, Pflege
und Gleichstellung

be  **Berlin**

Provision of support with every day domestic services

People in need of care who live at home are entitled to the relief amount of € 125 per month according to § 45b SGB XI. This amount can be used for things like domestic services that form part of the support for everyday life recognized by the State of Berlin.

These **domestic services** involve different forms of practical support for the person who needs long-term care in their own home. These include things like shopping, washing and ironing, cooking and also assistance with cleaning the home. Domestic services **support** those in need of care in running their household every day.

Most of the services are provided by full-time employees who have been made aware of the needs of people requiring care as part of their basic training.

Only the costs of recognised providers will be reimbursed by the nursing care insurance funds. The recognised maximum hourly rate must not be exceeded. Travel costs and cleaning materials must be included in the hourly rate and may not be invoiced additionally.

A summary of the provision for everyday support that is recognised in the state of Berlin by the Senate Department for Health, Nursing and Equal Opportunities and the hourly rates for this is available at:

www.pflegeunterstuetzung-berlin.de

under the heading "Provision of support for everyday life".

What you should bear in mind when you are looking for a suitable provider of domestic services:

- Before the work starts, get a written quote covering the type, extent and duration of the service as well as the hourly rate.
- Agree with the provider which services are included as part of regular cleaning and which are not.
- In the contract, the provider should make a commitment to be liable for damage caused by its staff.
- The service contracts may be terminated at any time without giving reasons. In the case of hospitalisation or holidays, the contract must be suspended.
- Ask whether the regular work is continuously assigned to the same person and whether this person will be covered if they are unavailable.

You have the freedom of choice when forwarding bills for the provider's services to the nursing care insurance funds:

- a. You may pay the provider's invoice yourself and submit it to your care insurance fund for reimbursement or
- b. you can authorise the provider to settle accounts directly with the nursing care insurance fund. (declaration of assignment) Make sure you receive a copy of the invoice and check beforehand whether other providers (e.g. nursing service) have already received a declaration of assignment from you and have already settled the discharge amount with your nursing insurance fund.

The nursing care insurance funds will give you information about the budget you have available on written request.